



FGS

The Restoration Company

Specializing in restoring your homes and properties for over 25 years

Mitigation Action Plan

FGS The Restoration Company offers emergency planning to help homeowners, community associations and businesses reduce risks and losses from natural disasters, including fires, floods and tornadoes, as well as manmade disasters, such as vehicle impact and vandalism. We assist with the development of a Mitigation Action Plan (MAP) that customizes the steps to take during an emergency. We'll provide a no-cost evaluation of your property, gathering contact information and identifying shutoff valve locations and other important areas so that if disaster strikes, you're prepared to respond.



About Us

FGS The Restoration Company, established in 1988, works with insurance companies and policyholders to restore homes and businesses after damages caused by fire, smoke, water, wind, hail, vehicle impact and vandalism. We're based in Madison, Wisconsin – our territory expands throughout Dane County and into surrounding counties, and we occasionally work outside these areas.

We measure our success by how quickly we can re-establish a person's daily routine, with quality craftsmanship, the most advanced restoration equipment and decades of experience, while facilitating transparent communication among all parties. We have a growing, in-house staff of project managers, painters, drywallers, carpenters and cleaners who provide detailed estimates and timely repairs, as well as 24-hour emergency services, the restoration of personal belongings and commercial build-outs.



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How does it work?

Property evaluation: We conduct a no-cost evaluation of your property. It's a thorough evaluation of the entire grounds, as we take pictures while discovering the location of shutoff valves and other areas of interest.

Risk assessment: We perform a detailed risk assessment of your property. This consists of uncovering potential hazards, discussing previous occurrences, estimating the probability of a disaster and calculating the impact of a disaster.

Plan development: We talk to you about actions to take to reduce risks, and we review vital documents, such as floor plans and blueprints. Then we establish a strategy to implement those actions, ensuring a comprehensive, integrated approach.

Emergency contacts: You assemble a list of phone numbers of utility companies associated with your property, along with phone numbers of other essential entities. This takes only a short time to complete, and it's a much-needed resource.

Point of contact: You designate somebody at your property as Emergency Management Coordinator. This carries the responsibility of putting the MAP in place, distributing the MAP to stakeholders and updating the MAP each year.

Sign on the dotted line: We enter into a nonbinding agreement stating that we'll assist you with emergency planning at no cost, and in the event of a disaster, FGS will make repairs at your property. The length of the agreement is one year, with an option for renewal in one-year terms.

Online content: We upload your emergency contacts, vital documents and photos of your property into a secure portal of our website, FGSrestoration.com. Using the login information that we provide, you can easily access your MAP materials any time, even on your mobile device.

Our Services

For Fire Damage

- We possess the most advanced restoration equipment, and we go through an in-depth examination, customized to each loss, to remove the smell of smoke, never using paint to hide the smell.
- We're experienced in selective and complete demolition, knowing what can be salvaged to save you both time and money.
- We employ trained staff to clean your possessions with the utmost care at our Madison warehouse, so you don't need to worry about further damage caused by temporary storage units.

For Water Damage

- We use a scientific process to determine how much dehumidification is necessary, enabling us to remove musty smells.
- We utilize the latest technology to detect the full extent of water damage, never further damaging walls with probing and never missing bigger problems that could lead to mold down the road.
- We can dry a structure in place, saving carpeting, padding, trim and drywall.



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Did you know?

10 % of U.S. households have taken the appropriate preparedness steps: created a family emergency plan, assembled an emergency supply kit and trained in first aid, CPR and AED.⁴

20 % of Americans feel prepared for a catastrophic event.⁴

25 % of businesses don't reopen after a disaster.¹

51 % of Americans have experienced an emergency in which they lost utilities for at least three days; evacuated and couldn't return home; couldn't communicate with their family; and/or provided first aid.³

54 % of Americans don't prepare for emergencies because they think a disaster won't affect them.⁵

60 % of Americans are wholly unprepared for a disaster.⁴

82 % of Americans agree with this statement: "If someone could make it easy for me to be prepared, I'd do it."⁴

94 % of small business owners believe a disaster could seriously disrupt their operations within the next two years.²

¹ Insurance Information Institute, 2000

² American Red Cross/FedEx survey, 2007

³ American Red Cross/Harris Poll survey, 2009

⁴ American Red Cross survey, 2006

⁵ The Aftershock of Katrina and Rita: Public Not Moved to Prepare, 2005

Testimonials

"Thanks to the fast action of the FGS team, thousands of dollars of my merchandise was saved. I would suggest anyone with a water loss to call FGS."
– *Christine, Madison*

"When our fire happened, I was approached by a different company. Luckily, my agent told me about FGS, and after meeting their project manager, we knew which company was our choice. They were compassionate and really friendly. I feel so comfortable with them all. I will be sure to refer my friends and family to FGS."
– *Leticia, Beloit*

"The crew was patient, responded effectively to our questions, displayed a can-do, confident, professional demeanor. Made us feel that our situation was solvable."
– *Mark and Holly, McFarland*

"Fast service and an excellent job. Our wood floor was saved!"
– *Pat, Waunakee*

"Very prompt and helpful at a difficult time. We were leaving for vacation to Denver and woke up to a flooded basement. We were still able to leave on time."
– *Tim, Prairie du Sac*



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Emergency Contacts

Entity	Phone Number	Notes
Bank		
Cable Provider		
Electrician		
Gas & Electric Company		
Glass Company		
Insurance Company		
Internet Provider		
Landscaping Company		
Newspaper		
Pest Control Company		
Plumber		
Pool Company		
Post Office		
Property Owner		
Restoration Company	FGS: 1-800-318-3473	
Router Services		
Security Alarm Company		
Sprinkler Company		
Telephone Provider		
Trash & Recycling Services		
Water & Sewer Company		



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Emergency Management Coordinator

The Emergency Management Coordinator oversees the MAP for the property, acting as the point of contact with FGS. Responsibilities are to:

- ▶ Provide leadership in the development of a disaster plan
- ▶ Identify emergency procedures
- ▶ Implement the MAP, with input from stakeholders
- ▶ Distribute the MAP to stakeholders
- ▶ Conduct disaster preparedness education training
- ▶ Organize emergency drills
- ▶ Perform periodic safety checks of the property
- ▶ Update the MAP on an annual basis, keeping stakeholders informed of revisions

Name

Company

Phone Number

Email Address

Other Key Contacts

Name	Phone Number	Email Address



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Agreement

This agreement is merely a preliminary statement of general intentions. It should be understood that FGS and the signer of this agreement mutually intend that neither shall have a binding contractual obligation to the other regarding this agreement unless and until a formal agreement is prepared, fully executed and delivered by both parties.

FGS agrees to be responsible for emergency services and restoration work at the below-mentioned property for one year from the signed date, and FGS will honor the property's MAP for one year from the signed date. This agreement can be renewed in one-year terms if agreed upon in writing by both parties.

Name

Company

Phone Number

Email Address

Address

Signature (FGS)

Date

I hereby grant access and authorization to FGS to make repairs at the above-mentioned property as a result of a loss caused by a disaster.

Signature (Client)

Date



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